

Warden Message – Hurricane Season

June 1, 2010

The U.S. Consulate in Merida reminds Americans that June to November is hurricane season.

Be Prepared

American citizens considering travel to storm-prone regions during hurricane season should carefully consider the potential dangers and inconveniences associated with their travel before finalizing plans. Those who choose to travel should devise an emergency plan in advance of their departure. Even inland areas far from the coastline can experience destructive winds, tornadoes, and floods from tropical storms and hurricanes.

In the event of a tropical storm or hurricane, the Consulate will send out a warden message and will monitor the storm's track, issuing updated messages to Americans who have registered with us. The Department of State may also issue a Travel Alert or Travel Warning to apprise the American traveling public of the situation. Please take this time to check your travel documents and those of your family members to assure that all U.S. passports are still valid and that any non-American family members have valid U.S. visas. You may need to travel to the U.S. on short notice and would not want to be stuck without valid travel documents.

Your Checklist:

- Prior to leaving the United States, register your travel plans on the State Department's [travel registration website](#).
- Check with your tour operator, airline, or charter flight company (as appropriate) regarding travel services back to the U.S. in the event of a hurricane, and the possibility of early return if a storm is forecasted for your region.
- Obtain a cell phone that works internationally to stay in regular contact with family and friends in the U.S. and advise them of your whereabouts.
- [Research the region](#) you're visiting and familiarize yourself with local procedures
- Pack an [Emergency Supply Kit](#).
- Keep extra bottled water and non-perishable food items on hand.
- Keep an up-to-date list of local emergency phone numbers, as well as contact numbers for the nearest U.S. Embassy, Consulate, or Consular Agency.
- Protect your vital travel documents from potential water damage by placing them in a waterproof container.
- Obtain travel insurance prior to your trip to cover unexpected expenses in the event of an emergency.
- Leave a detailed itinerary and your local contact information with a friend or family member in the U.S.
- Make two photocopies of the passport identification page, airline tickets, driver's license and the credit cards you plan to take. Leave one copy of each with family or friends at home, and pack the other copies separately from the originals. Leave a copy of the serial numbers of your travelers' checks with a friend or relative at home.

- Monitor local websites. For Yucatan state, <http://www.yucatan.gob.mx/procivvy/>. Quintana Roo (which includes the popular tourist areas of Cancun, Playa del Carmen, Cozumel, and Tulum), <http://proteccioncivil.groo.gob.mx/>. Campeche, <http://cenecam.gob.mx/pronosticopr.php>.

Please visit the following websites for more information:

http://www.travel.state.gov/travel/cis_pa_tw/cis_pa_tw_3795.html

<http://www.nhc.noaa.gov/>

HOW TO CONTACT CONSULATE MERIDA

You may email us (meridacons@state.gov) or call the Consulate at:

011-52-999-942-5700 (direct dial from the U.S.)

202-250-3711 (Vonage dialing from the U.S.)

01-999-942-5700 (dialing from within Mexico), ext. 5722, 5723, or 5752

942-5700 (dialing from within Merida)

011-52-999-942-5758 (fax dialing from the U.S.)

In the case of a life or death emergency involving a U.S. citizen outside of normal business hours, please call the switchboard number above to be connected to the duty officer.

Address:

U.S. Consulate Merida

Calle 60 No. 338-K x 29 y 31

Col. Alcala Martin Merida, Yucatan, Mexico 97050

[Driving Directions \(Click Here\)](#)

[For a Google Map \(Click Here\)](#)

Note: For better results, be sure to toggle between "Map, Satellite & Terrain" views at the top-right of the map as well as the "More" button.

CONSULAR AGENCY CANCUN (Plaza Caracol , second level, no. 320-323, Boulevard Kukulcan, km. 8.5, Zona Hotelera, Cancun, Quintana Roo, Mexico).

The Consular Agency in Cancun is normally open for walk-in services Monday through Friday, 9:00 a.m. to 2:00 p.m. It is recommended you call ahead. To gain entry to the Plaza Caracol mall, where most stores do not open until 10:00am, please use the main door near Starbucks or the side door which faces the hotel side of the street.

011-52-998-883-0272 (direct dial from the U.S.)
202-640-2511 (Vonage dialing from the U.S.)
01-998-883-0272 (dialing from outside Cancun but within Mexico)
883-0272 (dialing from within Cancun)
011-52-998-883-1373 (fax dialing from the U.S.)
E-mail: cancunagency@gmail.com

[For a Google Map \(Click Here\)](#)

[Note: For better results, be sure to toggle between "Map, Satellite & Terrain" views at the top-right of the map as well as the "More" button.](#)

In the case of a life or death emergency involving a U.S. citizen occurring after close of business, please call the Merida switchboard number to be connected to the duty officer.

CONSULAR AGENCY COZUMEL (Plaza Villa Mar en el Centro, Plaza Principal, (Parque Juárez between Melgar and 5th Avenue) 2nd floor, locales #8 and 9, Cozumel, Quintana Roo, Mexico).

The Consular Agency in Cozumel is normally open for walk-in services Monday through Friday 12:00 p.m. to 2:00 p.m. It is recommended you call ahead.

011-52-987-872-4574 (direct dial from the U.S.)
202-459-4661 (Vonage dialing from the U.S.)
01-987-872-4574 (dialing from outside Cozumel but within Mexico)
872-4574 (dialing from within Cozumel)
Fax dialing from the US: 011-52-987-872-6662
E-mail: usgov@cozumel.net or usca@cozumel.net

[For a Google Map \(Click Here\)](#)

[Note: For better results, be sure to toggle between "Map, Satellite & Terrain" views at the top-right of the map as well as the "More" button.](#)

In the case of a life or death emergency involving a U.S. citizen occurring outside of normal business hours, please call the Merida switchboard number to be connected to the duty officer.

CONSULAR AGENCY PLAYA DEL CARMEN ("The Palapa," Calle 1 Sur, between Avenida 15 and Avenida 20, Playa Del Carmen, Quintana Roo, Mexico).

The U.S. Consular Agency in Playa del Carmen is open for business Monday through Thursday, from 9:30 am to 12:30 pm. Please make an appointment by calling the office phone during normal office hours or send an email to playausca@gmail.com containing information about the service you require, your contact information and a preferred time for your appointment within normal office hours. Emergency cases are accepted as walk-ins.

011-52-984-873-0303 (direct dial from the U.S.)
202-370-6708 (Vonage dialing from the U.S.)
01-984-873-0303 (dialing from outside Playa Del Carmen but within Mexico)

011-52-984-873-0481 (fax dialing from the U.S.)

Email: playausca@gmail.com

[For a Google Map \(Click Here\)](#)

Note: For better results, be sure to toggle between "Map, Satellite & Terrain" views at the top-right of the map as well as the "More" button.

In the case of a life or death emergency involving a U.S. citizen occurring outside of normal business hours, please call the Merida switchboard number to be connected to the duty officer.